Ngā Tautuhinga Pūkete

EST. 18 MINUTE READING TIME

Kia mōhio mai: I whakamāoritia aunoatia tēnei whārangi mai i te reo Ingarihi taketake, koia tonu te putanga whaimana. Pānuitia ki te reo Ingarihi

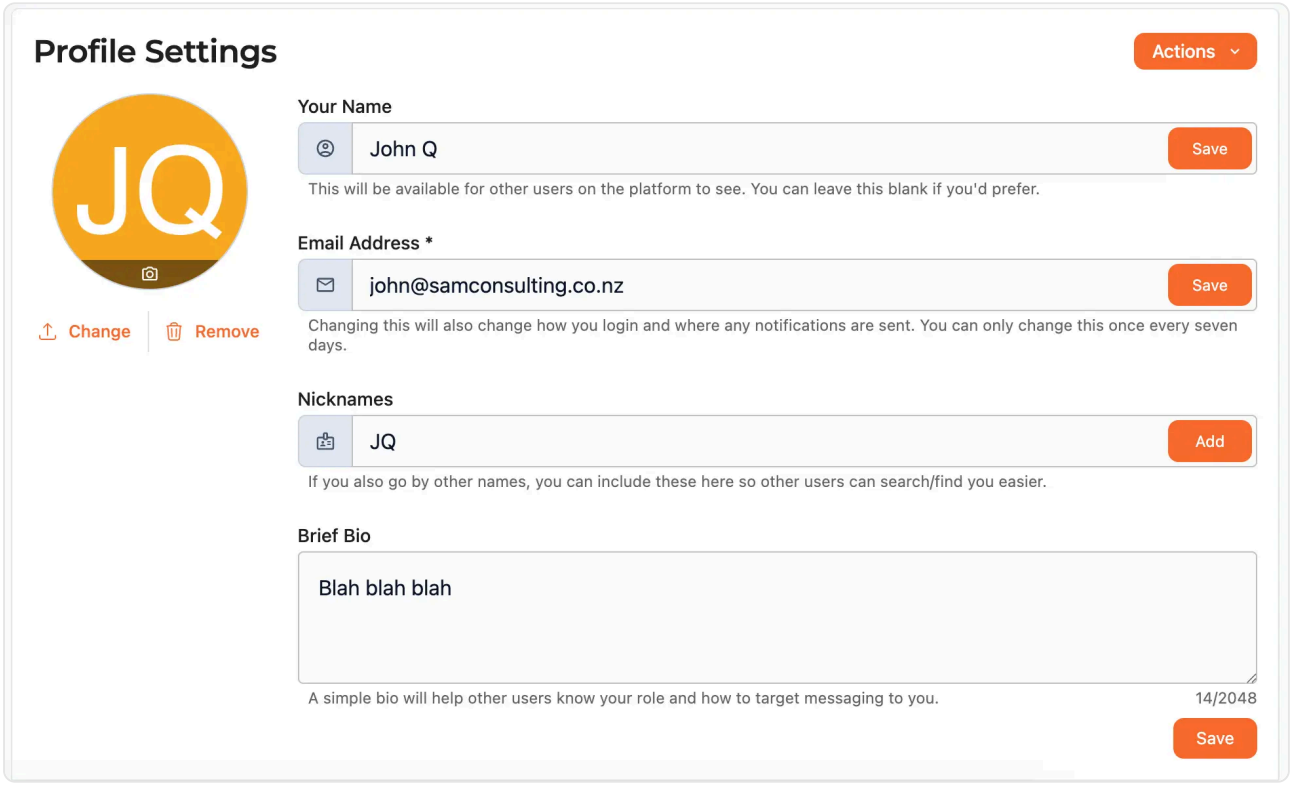
Ka taea e koe te whakahaere i tō āhua ki ētahi atu kaiwhakamahi, i tō takiuru mai, me te huarahi e tuku karere ai a *EDEN* ki a koe mā roto i ō tautuhinga pūkete:

- https://eden.samconsulting.co.nz/profile

Ngā Tautuhinga Kōtaha Taketake

Ka taea e koe te whakatika i ō tautuhinga kōtaha tūmatanui (arā, tō ingoa, tō īmēra me tō āhua i runga i te pae). Kia mōhio mai: ka taea noa iho e koe te kite i ētahi atu kaiwhakamahi kua tohua ki tētahi mahi tahi me koe. Kāore mātou e hoko i ō raraunga, kāore hoki e whakahaere i tētahi pae papapāpori, ā, e kore e taea e koe te kimi i ētahi atu kaiwhakamahi (kāore hoki rātou e taea te kimi i a koe) kāore i roto i tētahi mahi tahi me koe. Ka taea e koe te tiro ki tā mātou kaupapa here whakamahi raraunga, kaupapa here tūmataiti hoki i konei:

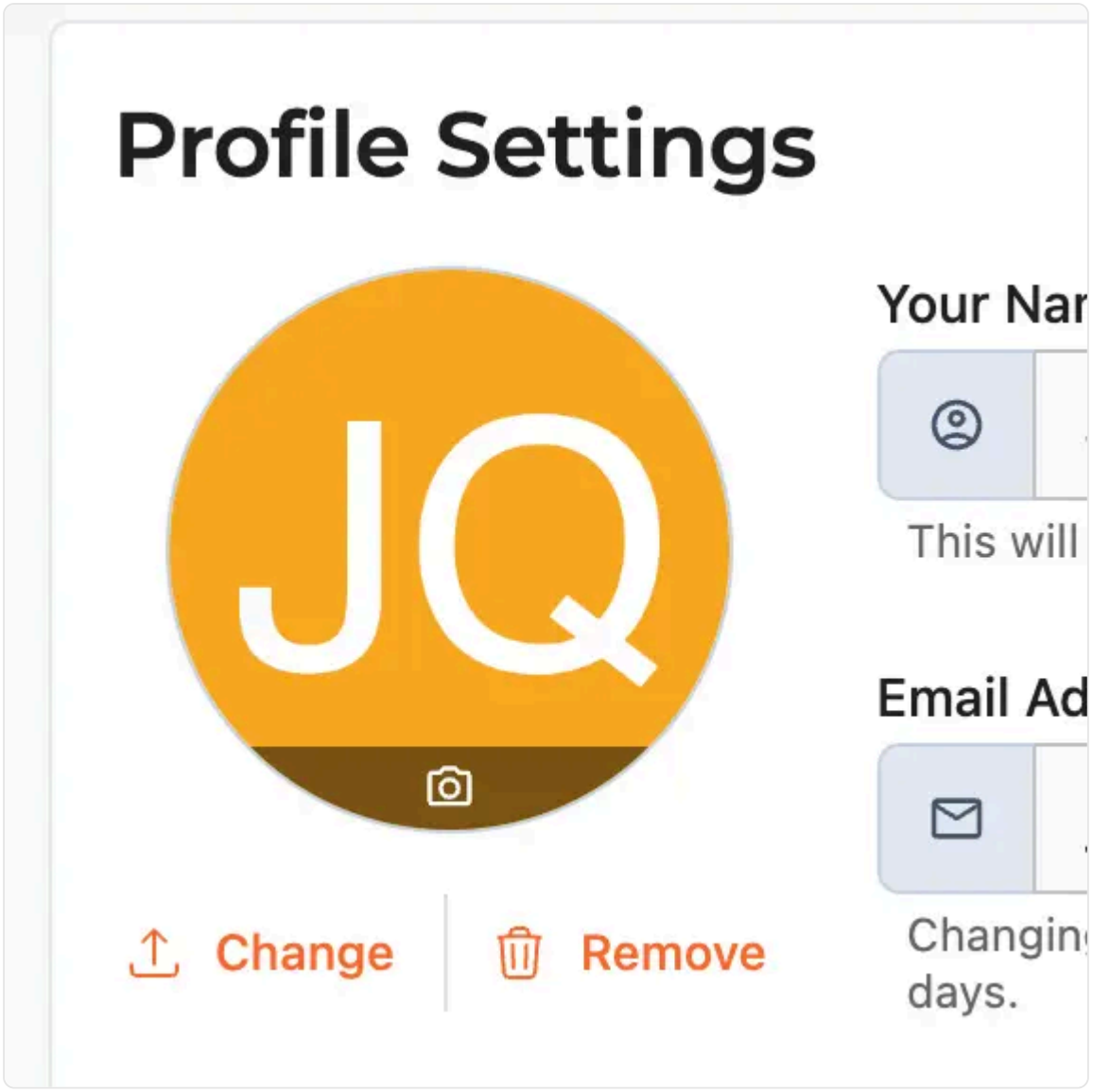
- https://samconsulting.co.nz/privacy



Whakaritea tō āhua ki ētahi atu kaiwhakamahi i runga i te pae.

Te Whakarerekē i Tō Whakaahua Kōtaha

Ka taea e koe te tukuake i tētahi whakaahua kōtaha hōu mā te tō me te tuku (i runga rorohiko tēpu/i ngā wāhi e tautokona ana), mā te pāwhiri rānei i tō whakaahua kōtaha o nāianei, i te pātene "Change" rānei. Mā tēnei koe e akiaki ki te tukuake i tētahi whakaahua hōu, ki te tango whakaahua hōu rānei mēnā ka tautokona e tō pūtirotiro, ā, he kāmera kei tō pūrere.



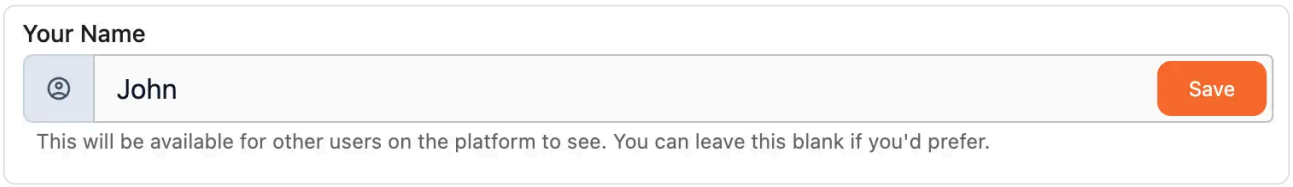
E tautoko ana a *EDEN* i ngā momo whakaahua hou katoa (he pai kē atu te JPEG, PNG, WEBP, HEIF, AVIF rānei), ā, kua herea ngā tukuake katoa ki te 100MB.

Te Tango i Tō Whakaahua Kōtaha

Mehemea e hiahia ana koe ki te whakaora, ki te whakaputa anō rānei i te whakaahua kōtaha taunoa o te pūkete (e hangaia ana mā te whakamahi i ō reta tuatahi me tētahi tae matapōkere), ka taea e koe te pāwhiri i te pātene "🗑 Remove" i ngā wā katoa.

Te Whakarite Ingoa Whakaatu

Ko tō ingoa whakaatu te huarahi e whakawhitiwhiti kōrero ai te tūāpapa ki a koe, ā, koirā hoki te huarahi e kitea ai koe e ētahi atu kaiwhakamahi i runga i te tūāpapa.

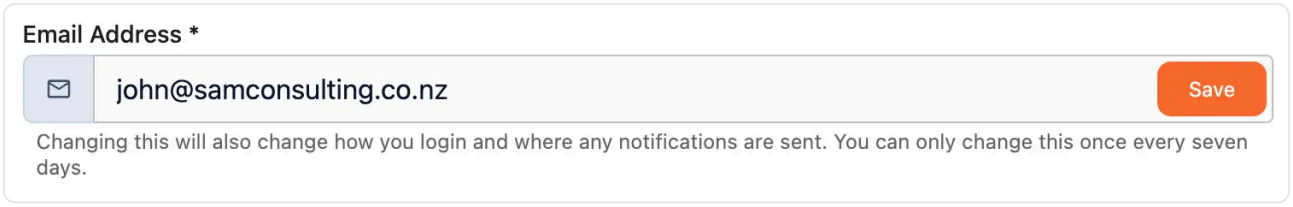


Kāore he take kia whakamahi koe i tō ingoa o te ao tūturu, i tō ingoa katoa, kia whakarite rawa rānei i tētahi ingoa - ka taea e koe te waiho pātea i tēnei mara kia pupuri ai i tō tūmataitinga mai i ētahi atu kaiwhakamahi mehemea e hiahia ana

koe.

Te Whakarite Wāhitau Īmēra

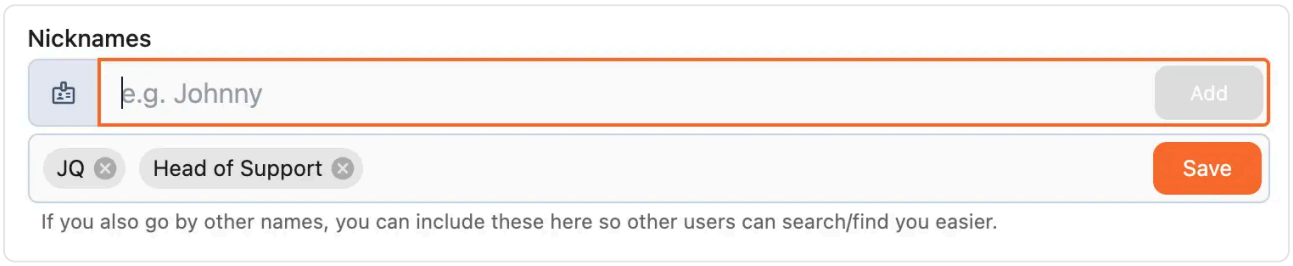
Mehemea e pai kē ana ki a koe te whakamahi i tētahi atu wāhitau īmēra, mehemea rānei i hangaia tō pūkete kāore he wāhitau i whakaritea, ka taea e koe te whakarite i tētahi mea hōu ki te mara tāuru īmēra.



Kia mahara: Kotahi anake te wā i roto i ia whitu rā e taea ai e koe tēnei te whakarite, ā, mehemea ka puta he hapa, me whakarerekē rānei i mua atu i tēnei, tēnā whakapā tōtika mai ki tā mātou tīma tautoko: support@samconsulting.co.nz.

Te Tautuhi Ingoa Kārangaranga

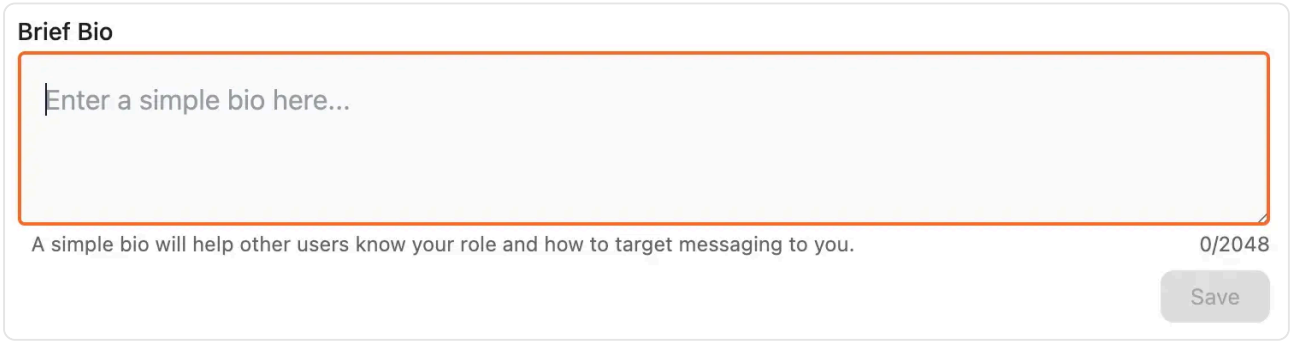
E kaingākau ana ngā tradie (kaimahi ā-ringa) ki ngā ingoa kārangaranga; mehemea he mea anō tāu hoki e hiahia ana koe ki te tautuhi hei tāpiri atu ki tō ingoa whakaatu - he taitara ōkawa ake rānei hei āwhina i te wehewehe i a koe mai i ētahi atu tāngata - ka taea e koe tēnei te tautuhi ki konei.



Tāurua ngā uara e hiahia ana koe, mā te pēhi i te `Enter` te kōkuhu rānei i tētahi piko, piko-ā-ira rānei i muri i ia ingoa kārangaranga, ka tāpiria ki te rārangi. Pēhia te pātene `Save` hei tiaki i ngā uara katoa (tangohia rānei ētahi mā te pāwhiri i te ⊗ i te taha o ērā kāore koe e hiahia ana ki te pupuri).

Te Tautuhi Bio (Kōrero Whaiaro)

Mehemea e hiahia ana koe ki te tuku kōrero anō mōu ake ki ētahi atu kaiwhakamahi, he tohutohu motuhake rānei mō te huarahi pai rawa atu hei whakapā mai ki a koe, ka taea e koe te tautuhi i ētahi taipitopito anō ki roto i tō bio.



Tērā pea he whai hua ake tēnei mehemea ka whakamahi auau koe i te tūāpapa ā/rānei mehemea kei te whai wāhi koe ki ngā mahi whīwhiwhi ā/rānei ngā mahi maha i te wā kotahi.

Ngā Nama Waea

Mā te whai nama waea, he maha rānei ngā nama waea, kua tautuhia ki tō kaute ka taea ai e koe te:

- Whiwhi whakamōhiotanga mai i *EDEN* (waea pūkoro anake), ā;
- Takiuru ki te tūāpapa mā tēnei (ēnei) nama waea (waea pūkoro anake), ā;
- Tautuhi i ō kōwhiringa whakapā o te awatea hei whakamōhio atu ki ētahi atu kaiwhakamahi mō te wā pai ake hei whakapā atu ki a koe.

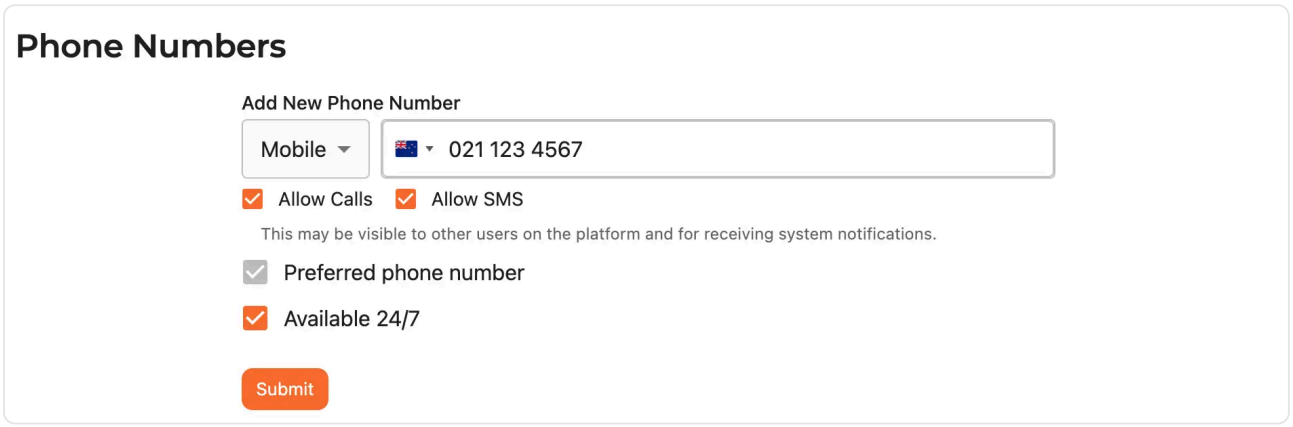
Ka taea e koe te whirihora/whakahohe/whakaweto i tētahi o ngā mea i runga ake nei i ngā wā katoa, me/rānei te tango rawatia i tō waea ki te kōwhiri koe.

Ka taea e koe te uru atu ki ēnei uara i konei i ngā wā katoa:

- https://eden.samconsulting.co.nz/profile#phone

Tāpiri Nama Waea

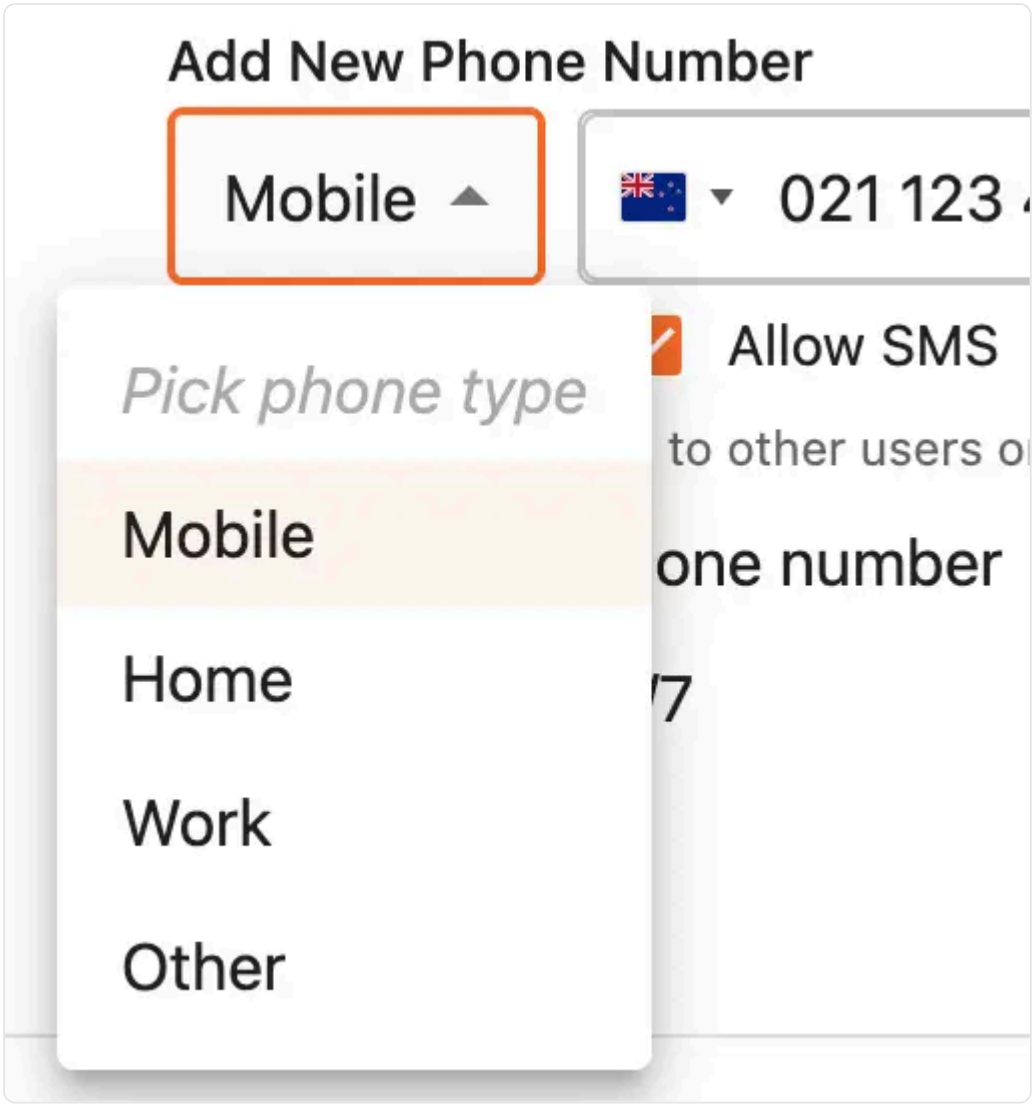
Hei tāpiri i tētahi nama waea hōu: tohua te whenua o tō kaiwhakarato, whakaurua tō waehere ā-rohe/prefix (kīanga tīmata) waea pūkoro, ā, whirihorahia he momo pūrere.



Ka taea hoki e koe te whakauru i te hōputu E.164 (hei tauira, +64 21 123 4567), ā, mā te pūnaha e tautuhi aunoa ēnei uara māu.

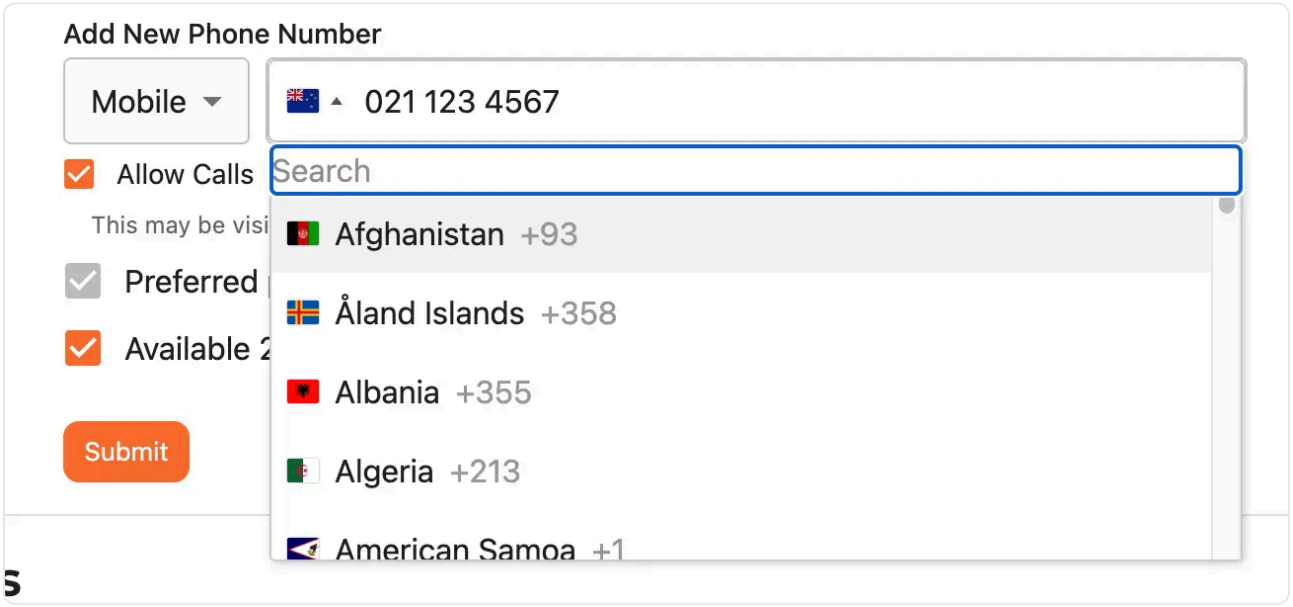
Momo Pūrere

Mā te tohu/whakakapi i te momo pūrere, ka whakamōhio atu koe ki ētahi atu kaiwhakamahi me te pūnaha mō te huarahi pai rawa atu hei whakapā atu ki a koe. Hei tauira, mā te tohu i te `Work` ka whakaahei i ētahi atu kaiwhakamahi ki te wairua o ngā waea hei mahi atu ki a koe.



Kōwhiringa Whenua

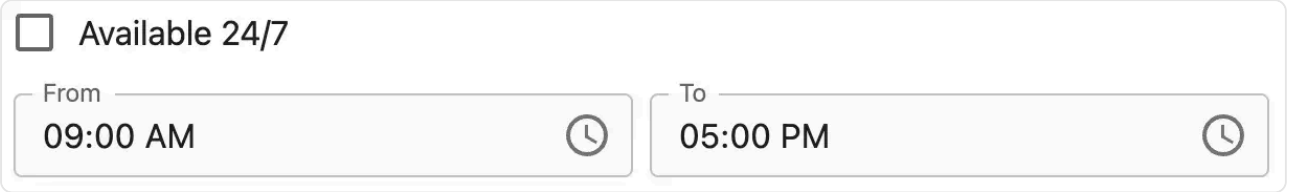
Ka taea e koe te whakakapi i te kōwhiringa whenua taunoa mō te kaiwhakahaere o tō pūrere. Mō te taunoa, ka ngana te pūnaha ki te kōwhiri i te mea tino tōtika/tūpono rawa, engari tērā pea kāore e tika i ngā wā katoa.



Ngā Manakohanga Waea

Ka taea e koe te whakakā/whakaweto i ō manakohanga whakapā mō ētahi atu kaiwhakamahi (me ngā whakamōhiotanga tūāpapa ka tukuna mā te SMS) mā te whakakā/whakaweto i ēnei:

- ☑ `Allow Calls`: ka taea/me waea atu rānei ētahi atu kaiwhakamahi ki a koe i runga i tēnei nama
- ☑ `Allow SMS`: ka taea/me tuku karere kuputuhi atu rānei ētahi atu kaiwhakamahi me te tūāpapa ki a koe i runga i tēnei nama
- ☑ `Preferred Phone Number`: ka hāngai anake ina neke atu i te kotahi te nama waea kua tautuhia ki tō pūkete, whakakāngia tētahi o ēnei hei tohu koinei te nama waea matua hei whakapā atu ki a koe
- ☑ `Available 24/7`: Whakakāngia/whakawetohia tēnei mēnā he wā whakapā e pai ake ana mōu - pērā i ngā haora mahi noa. Mā te whakaweto i tēnei ki te `off` ka āhei koe ki te tautuhi i aua wā whakapā e manakohia ana.

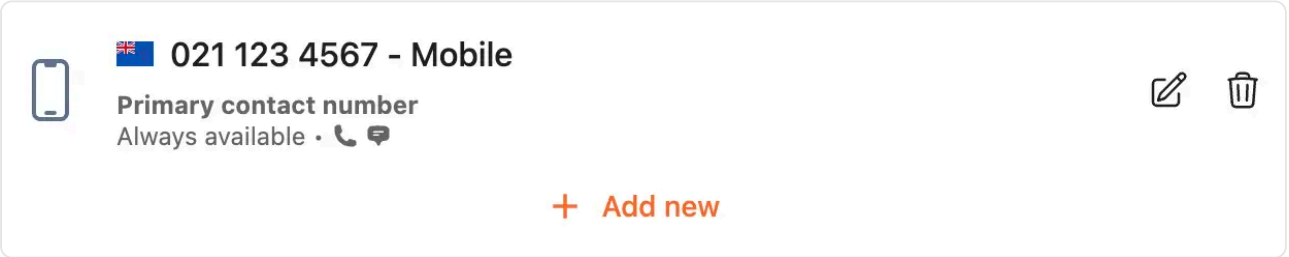


Kia mōhio mai, tērā pea me waiho tēnei manakohanga i te wā ohotata, mēnā rānei me whai whakaaro motuhake tātou hei whakatītaha i tēnei (pērā i tētahi kōrerorero mataora e haere tonu ana). E hāngai ana ēnei uara ki *tēnei* nama waea anake, ā, ka taea e koe te whirihora i ō tautuhinga whakamōhiotanga whānui.

Te Muku me te Whakatika i tētahi Nama Waea

Ka taea e koe te whakatika i tētahi nama waea o nāianei mā te pāwhiri i te pātene i ngā wā katoa, ā, ka āhei koe ki te whakatika tika tonu i ngā uara o runga ake nei.

Ka taea hoki e koe te tango i tētahi nama mā te pāwhiri i te pātene .

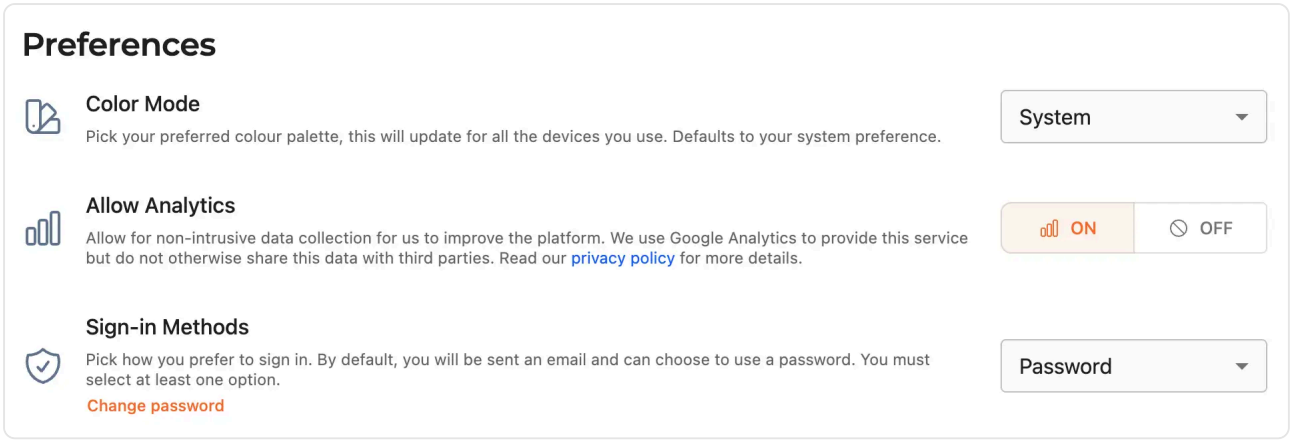


Kia mahara: Kāore e taea e koe te muku i tētahi nama waea mēnā koia anake tō huarahi takiuru ki *EDEN*, ā, kāore he wāhitau īmēra kua whakaritea i tō pūkete. Me whai īmēra kua whakaritea, me waiho rānei te nama waea o nāianei e hono ana ki tō pūkete kia haere tonu ai tō whakamahi i te pūhara.

Ngā Manakohanga Pūhara

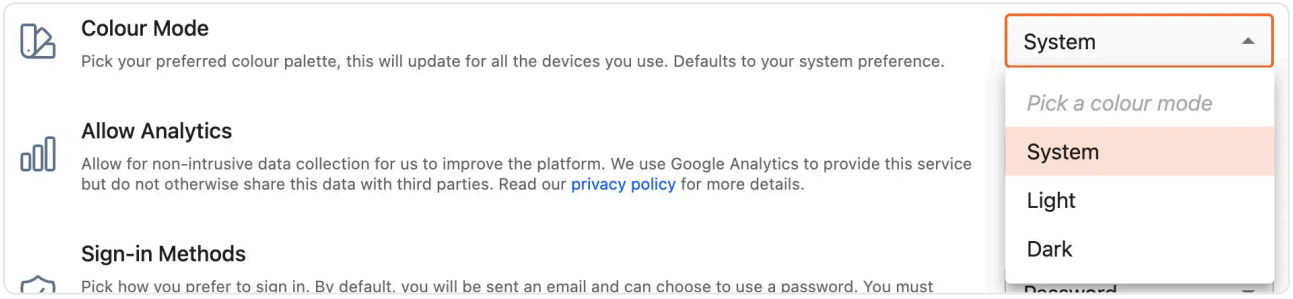
Ka taea e koe te whakatikatika i te āhua o *EDEN* me te huarahi e taunekeneke ai koe me ō raraunga ki te pūhara mā ō tautuhinga pūkete:

- https://eden.samconsulting.co.nz/profile#preferences



Aratau Tae

I runga i te taunoa, ka whakamahi a *EDEN* i tō aratau tae pūnaha e manakohia ana. Mēnā ka whakamahi koe i te `Dark Mode` ki tō pūrere, ka kitea tēnei e *EDEN*, ā, ka whakaatuhia te pūhara ki ngā tae o te aratau pōuri.



Ka taea e koe tēnei te whakakapi i ō tautuhinga pūkete - ***kia mahara:*** ka huri tēnei mō ***ō pūrere katoa*** ina takiuru anō ki *EDEN*.

Ka taea e koe te ako atu mō te dark mode (aratau pōuri) i konei: https://en.wikipedia.org/wiki/Light-on-dark_color_scheme

Ā, ka taea e koe tēnei te takahuri mō tō pūrere mā te whai i ngā tohutohu mō tō pūnaha (kia mōhio mai, ka huri tēnei mō ngā paetukutuku **katoa** ka toro atu koe):

- iOS (iPhone/iPad)
- Android
- Windows
- macOS
- Chrome
- Firefox

Tātaritanga

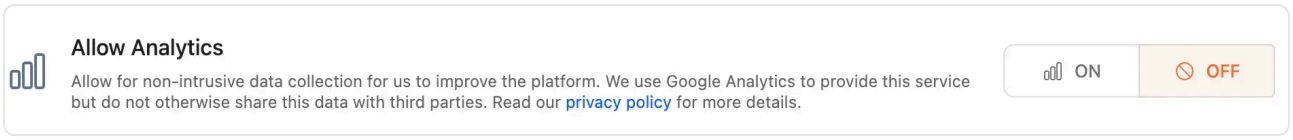
Ka whakamahi mātou i te Google Analytics ki te kohikohi raraunga ***ingoamuna*** mō te āhua o tō whakamahi (me tā ētahi atu kaiwhakamahi) i te paepae. Ka whakamahi mātou i ēnei pārongo hei whakapai ake i te paepae, ā, kāore mātou e toha i ēnei pārongo ki te hunga tuatoru (ki ā mātou kiritaki rānei).

Ka taea e koe te tirotiro i tā mātou kaupapahere tūmataitinga whānui e whakahaere ana i tēnei i konei:

- https://samconsulting.co.nz/privacy

Mehemea e hiahia ana koe ki te whakamahi tonu i te paepae, engari kāore koe e hiahia kia tukuna ēnei heuristics (tauira whakamahi) ki *Google Analytics*, ka taea e koe tēnei te whakaweto i ngā wā katoa mā te takahuri i te kōwhiringa `Allow`

`Analytics` ki te `off`.

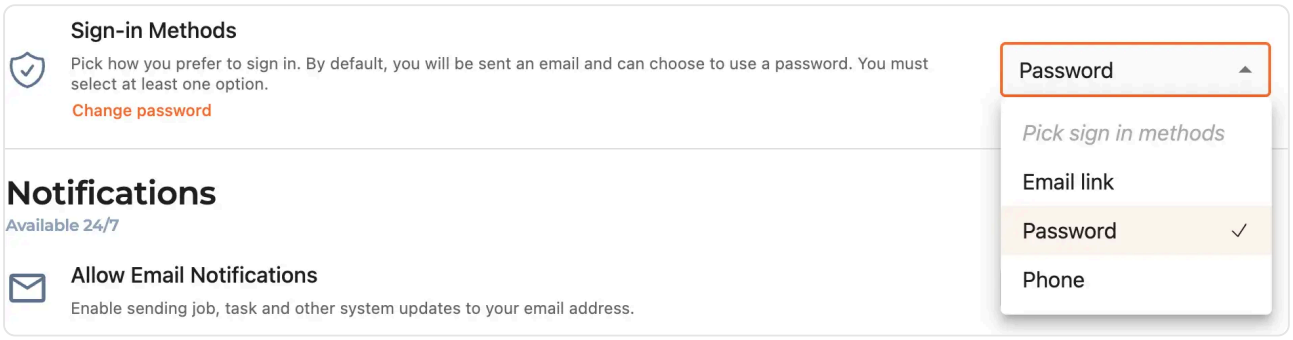


Kua whakakāngia tēnei i te taunoa, nō reira me whakaweto ā-ringa e koe. Kāore he whiunga/whakaitinga ratonga (whakapikinga rānei) mō te pērā, ā, kāore mātou e pātai atu ki a koe mō tēnei whakatau.

Ngā Ara Takiuru

Ka whakawāteatia e *EDEN* kia toru ngā huarahi hei takiuru ki te paepae. Mehemea he wāhitau īmēra e hono ana ki tō kaute, ka taea e koe te whakamahi i tētahi kupuhipa tuku iho hei takiuru, ā,/rānei ka kōwhiri kia tukuna atu e *EDEN* he magic sign in link (hono takiuru tūmatarau) ki a koe.

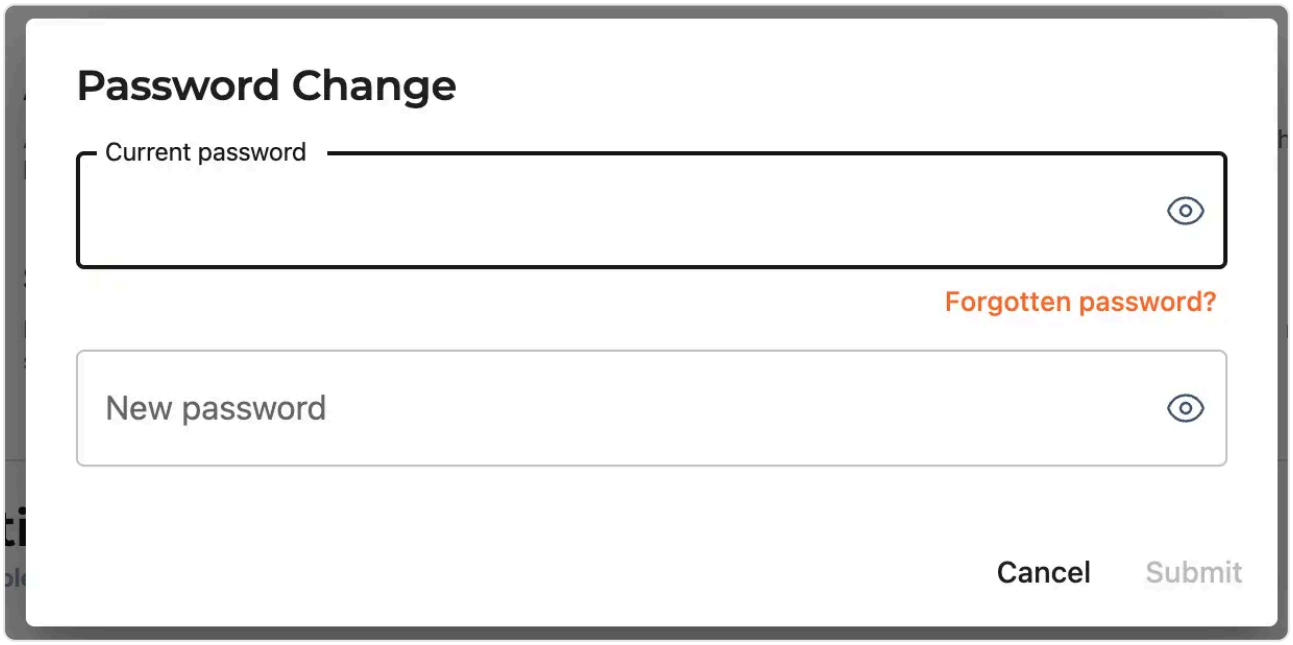
Mehemea he nama waea e hono ana ki tō pūkete, ka taea hoki e koe te kōwhiri kia whiwhi i tētahi waehere SMS wā-kotahi hei takiuru me te kore e hiahiatia he wāhitau īmēra, he kupuhipa rānei.



Ka taea e koe te kōwhiri ahakoa tēhea manakohanga e hiahia ana koe ki te whakamahi/kore whakamahi. ***Kia mahara:*** me whai huarahi takiuru koe kia kotahi neke atu rānei, kāore e taea e koe te whakaweto i *katoa* o ēnei kōwhiringa i te wā kotahi.

Huri Kupuhipa

Mehemea kua whakaritea he kupuhipa ki tō pūkete, kua takiuru kē koe, ā, e hiahia ana ki te huri, ka taea e koe te pāwhiri i te pātene "Change Password" i raro i te kaiwhiriwhiri "Sign In Methods".



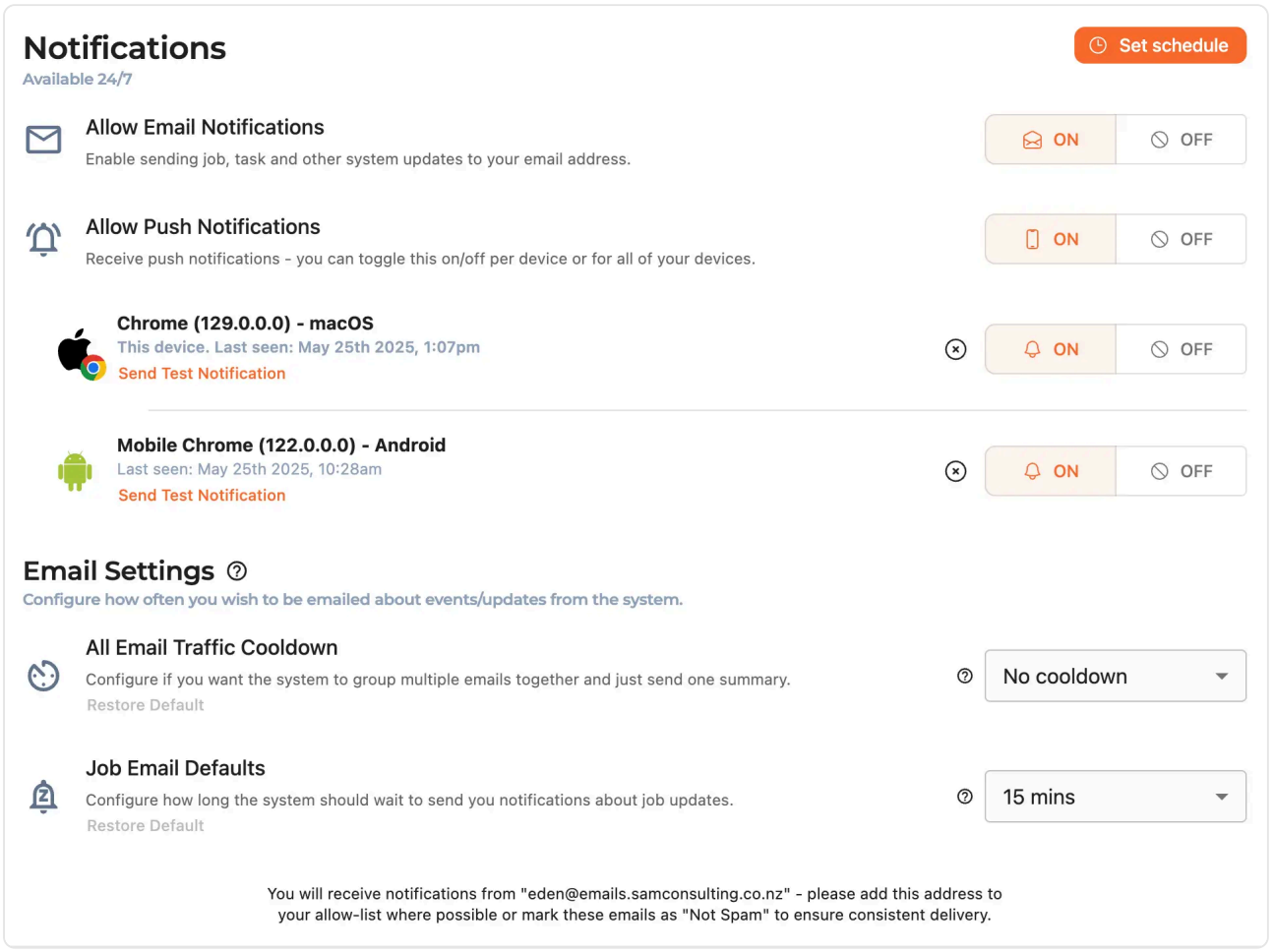
Ka hiahia koe ki te whakauru i tō kupuhipa o nāianei me tō kupuhipa hōu e manakohia ana. Mehemea kāore koe i te mōhio ki tō kupuhipa o nāianei, ka taea e koe te pāwhiri i te pātene "Forgotten Password" i roto i te pouaka kōrero. Ka tukuna tētahi īmēra tautuhi kupuhipa anō ki tō wāhitau īmēra, tēnā whāia te hononga i taua īmēra hei haere tonu.

Kia mahara: mehemea kāore he wāhitau īmēra e hono ana ki tō pūkete, kāore he mea o tēnei e wātea/kitea ki a koe.

Ngā Manakohanga Whakamōhiotanga

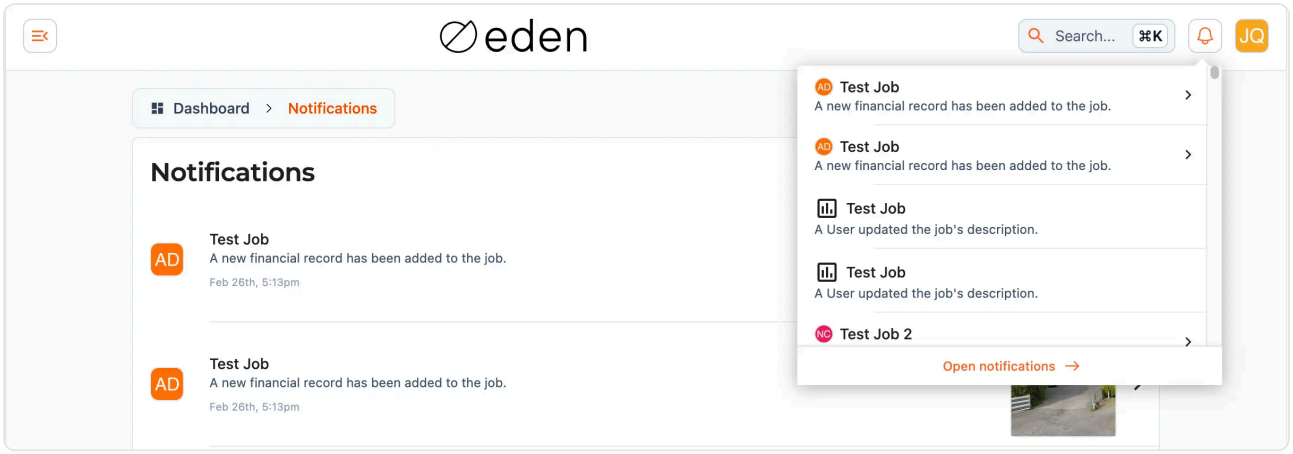
Ka taea e koe te whakarite i tō manakohanga mō te momo whakamōhiotanga ka tukuna e *EDEN* ki a koe, te auau, me ngā momo mā roto i ō manakohanga whakamōhiotanga i ō tautuhinga pūkete:

- https://eden.samconsulting.co.nz/profile#notifications



Ka taea e koe te tiro ki ngā whakamōhiotanga katoa kua tukuna atu e te tūāpapa ki a koe i roto i te notification drawer (pouaka kōkuhu whakamōhiotanga) me te whārangi whakamōhiotanga i konei:

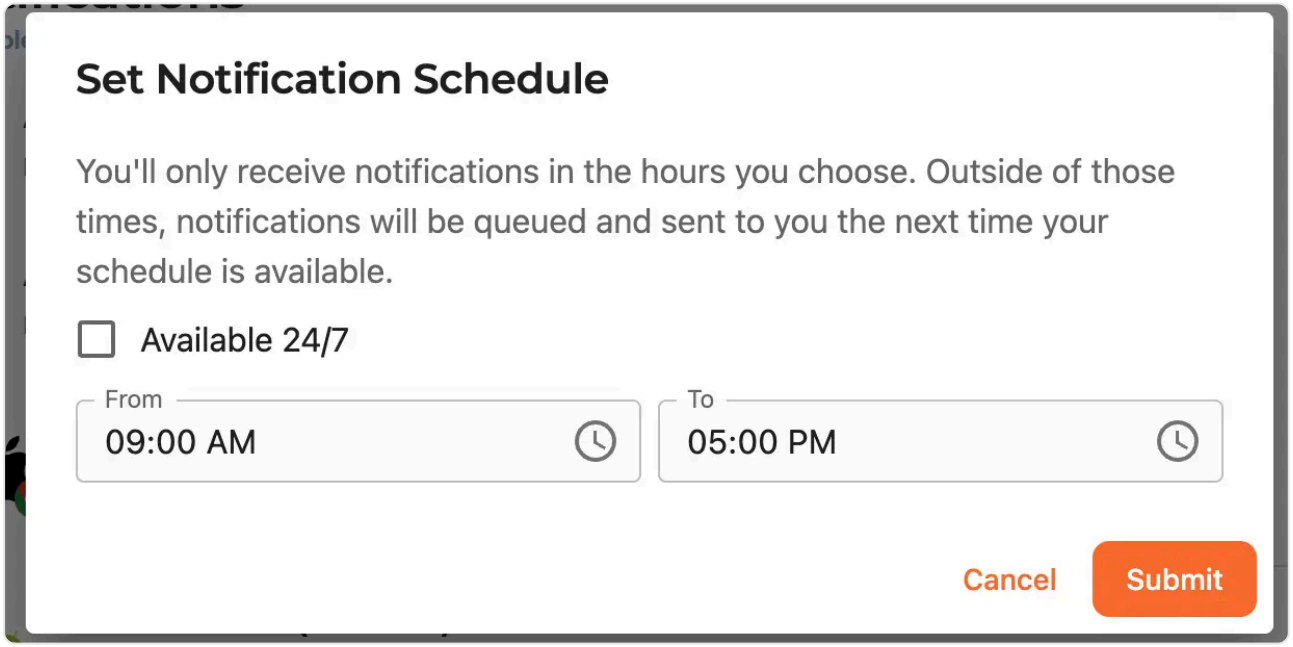
- https://eden.samconsulting.co.nz/notifications



Ka whakahou noa tēnei rārangi whakamōhiotanga i te papamuri i ngā wā katoa, ahakoa kua takiuru koe ki te tūāpapa, kāore rānei, ahakoa rānei kua whakaritea he hōtaka e koe.

Hōtaka

I runga i te taunoa, ka tukuna atu e *EDEN* he push notifications (whakamōhiotanga pana) me ngā whakamōhiotanga īmēra ki a koe 24/7. Mehemea he pai ake ki a koe te whiwhi whakamōhiotanga i waenga i ētahi hāora anake (hei tauira, ngā hāora mahi anake), pāwhiritia te pātene "Set schedule", whakawāteatia te pouaka taki "Available 24/7", kātahi ka whirihora i ō wā whakapā e manakohia ana i roto i te pouaka kōrero.

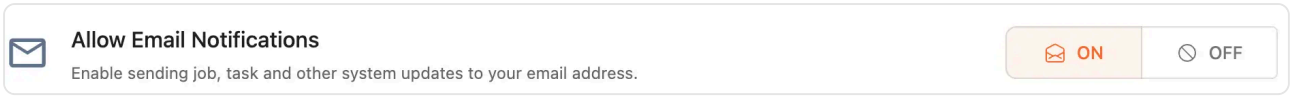


Ka whakakao mai a *EDEN* i ngā īmēra me ngā push notifications katoa ka tae mai i waho o ēnei hāora, ā, ka whakakotahitia hei whakamōhiotanga kotahi ina mutu te wā noho puku (kaua kē e tuku pōrearea i aua mea katoa ki a koe i te wā kotahi).

Mehemea ka takiuru koe ki te tūāpapa i ngā hāora noho puku, ka kitea tonu ngā whakamōhiotanga e koe i roto i te notification drawer me te rārangi i te whārangi whakamōhiotanga.

Īmēra

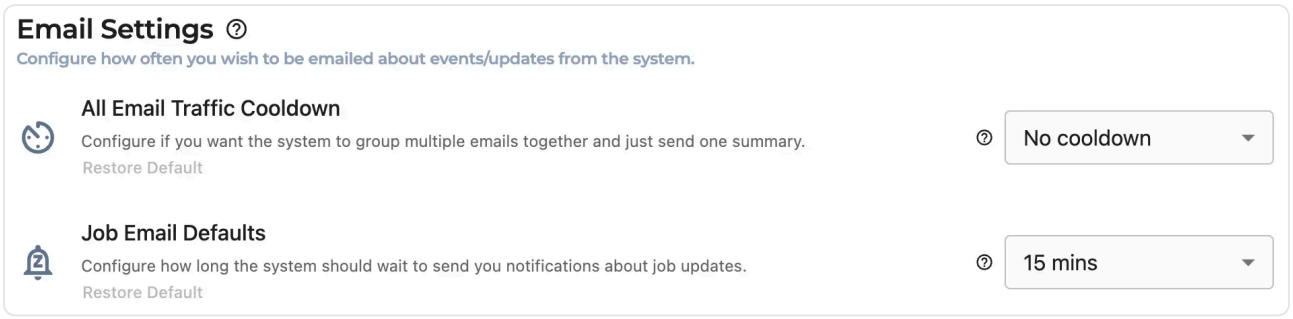
Ka taea e koe te takahuri mēnā ka taea e *EDEN* te tuku whakamōhiotanga ki tō wāhitau īmēra kua tohua, kāore rānei. Ka tukuna atu e mātou ngā īmēra ki a koe mai i "platform@duncanandtaylor.co.nz", tēnā tirohia ō kōpaki īmēra para, whakaritea rānei ō tautuhinga tātari īmēra, kia whakaaetia ngā karere mai i tēnei wāhitau.



Tuhipoka: E kore tēnei tautuhinga e whāia e ngā mea pēnei i ngā īmēra takiuru/ngā īmēra kupuhipa kua wareware - i ngā wā katoa rānei ka whakaoho/ārai ā-ringa koe i tēnei.

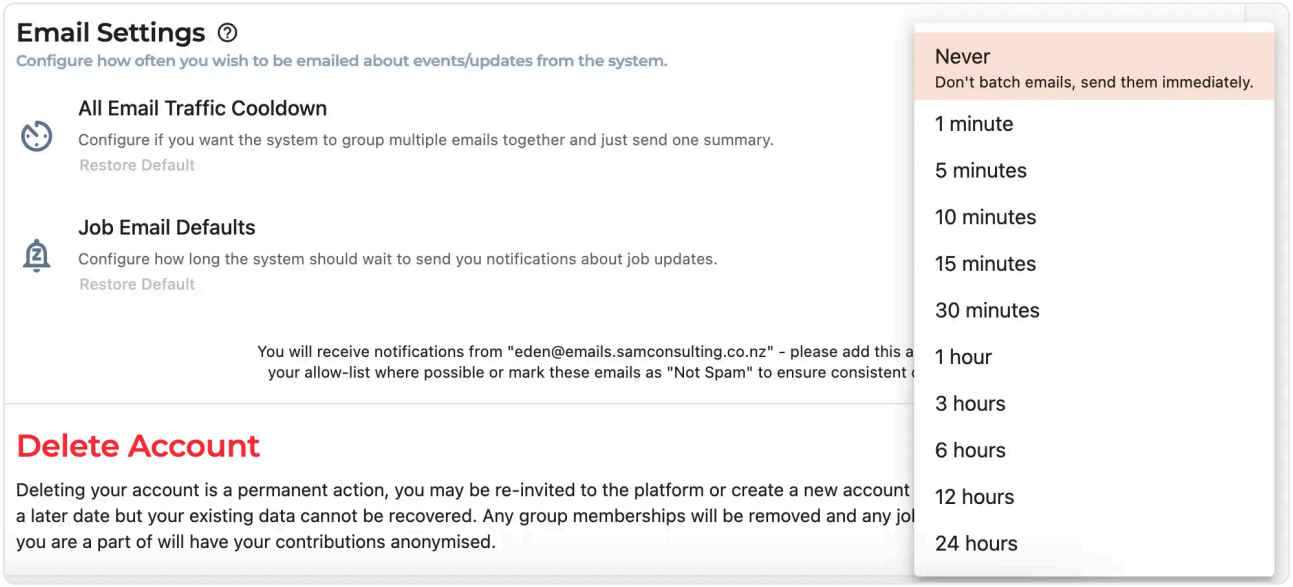
Whakakotahitanga

Ka whakapau kaha mātou ki te whakakotahi i ngā īmēra, kaua kē he tuku i te huhua o ngā īmēra mokowhiti i ngā wā katoa ka panoni tētahi mea nohinohi i runga i te tūāpapa.



Cooldown (Wā Whakatā) Puta Noa i te Tūāpapa

Ka whakamahia te tautuhinga cooldown hei takahuri kia pēhea te roa me tatari a *EDEN* - he "backoff" (whakatā) rānei - i waenga i te putanga o tētahi mea ki te tūāpapa e whakaoho ai i tētahi whakamōhiotanga īmēra, me te wā ka tino tukuna atu e ia taua īmēra.



Hei tauira, mēnā ka tukuake tētahi i tētahi kōnae ki tētahi mahi, ā, kua whakaritea e koe he taima/cooldown 15 meneti, kāore koe e whiwhi īmēra kia pau rā anō aua meneti 15. Mēnā ka puta mai anō tētahi atu whakamōhiotanga i roto i tēnei cooldown, ka whakakotahitia ngātahitia rāua, ā, ka whiwhi koe i te īmēra **kotahi** anake, kaua ko ngā mea e **rua** i whakaarohia: hei tiaki i a koe kei "mokowhititia" e te pūnaha.

He tino whaihua tēnei tautuhinga mēnā kei te whakamahi koe i ngā hua maha mai i a mātou, mēnā rānei kei runga koe i ngā mahi maha i te wā kotahi.

Cooldown (Wā Whakatā) Taunoa mō ngā Mahi

Ko te putanga "Job Email Defaults" (Ngā Taunoa Īmēra Mahi) o tēnei, ko te aronga motuhake o te cooldown whānui i runga ake nei, engari he mea hāngai ki ngā mahi takitahi anake. Mēnā e hiahia ana koe ki te whiwhi i ngā whakahōutanga ā-īmēra i te wā tonu ka wātea mai, engari e hiahia ana koe ki tētahi cooldown mai i ngā mahi, tautuhia kētia tēnei uara.

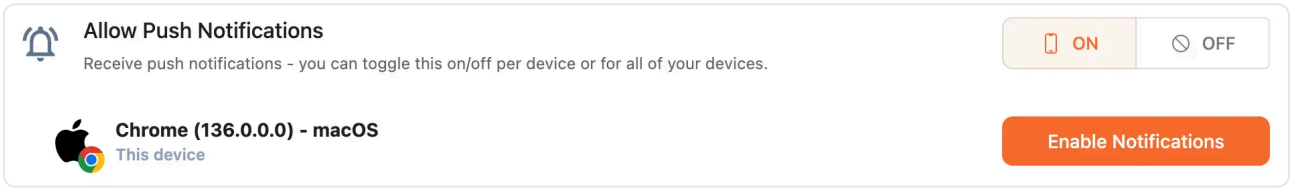
Mā tēnei uara e whakahaere te manakohanga taunoa e whakamahia ana ki ia mahi, ā, ka taea hoki e koe tēnei te huri kē mō ia mahi takitahi.

Ngā Pūrongo

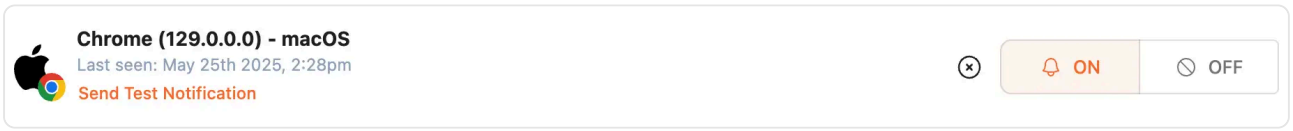
I raro i ngā cooldowns (ngā wā whakamatao) ka taea e koe te kōwhiri i te auau o tō whiwhi i ia pūrongo īmēra e whai āhei ana koe. Ka whakaaturia hoki ki konei tētahi pūrongo e ohauru tonu ana koe i muri i te ngaronga o tō āhei, kia taea ai e koe te whakamutu. E toru ngā mea nei: ko te whakarāpopototanga *Apollo*, ko te whakarāpopototanga *ATC* me te pūrongo taumata ratonga *EDEN*. Mō ia mea, kōwhiria te `None`, `Daily`, `Weekday`, `Weekly`, `Fortnightly`, `Monthly`, `Quarterly` rānei, ā, ka tiakina te panonitanga i a koe e mahi ana. Ka taea e koe te mahi i taua kōwhiringa tonu mō te whakarāpopototanga *Apollo* i te whārangi Ngā Māramatanga, te wāhi e whakamāramahia ana ia kōwhiringa, mō te whakarāpopototanga *ATC* mā te pātene `Subscribe` i te Papa Whakahaere *ATC*, ā, mō te pūrongo taumata ratonga mā te pātene `Subscribe` i te papa whakahaere *EDEN*. Ka puta anake mai he rārangi mēnā kei tō pūkete te āhei ki taua papa whakahaere, mēnā rānei e ohauru tonu ana koe mai i mua i te ngaronga atu ki a koe.

Ngā Whakamōhiotanga Pana

Mēnā e tautoko ana tō pūrere i ngā whakamōhiotanga pana mai i ngā paetukutuku, ka taea e koe te whakauru mō ngā whakamōhiotanga pana mā te pāwhiri i te pātene "Enable Notifications" (Whakaāhei Whakamōhiotanga) kei te taha o te ingoa o tō pūrere.

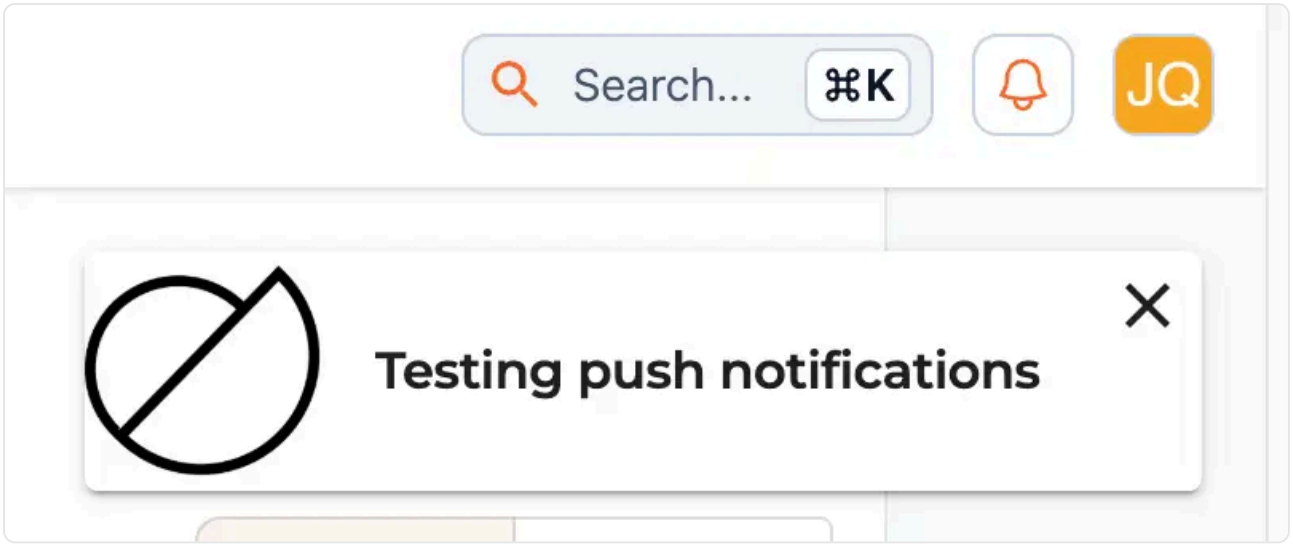


Kātahi ka taea e koe tēnei te takahuri kia kā/weto, te pāwhiri rānei i te ⊗ hei tango rawatia i tētahi pūrere kia kore ai e whiwhi whakamōhiotanga pana mai i *EDEN*. Me whakauru anō e koe taua pūrere ā muri ake nei mā te whai i ngā kaupae i runga ake nei mēnā ka huri ō whakaaro.



Whakamātau Whakamōhiotanga Pana

Hei whakaū ka taea e tō pūrere te whiwhi whakamōhiotanga, pāwhiritia te pātene "Send Test Notification". Me whiwhi tonu koe i tētahi whakamōhiotanga.



Ki te kore koe e whiwhi whakamōhiotanga, tangohia koa te pūrere ka rēhita anō ai mā te whai i ngā kaupae i runga ake nei.

Whirihoranga iOS & iPad

Me tiaki tuatahi koe i a *EDEN* ki tō mata kāinga mā te whai i ngā kaupae i konei:

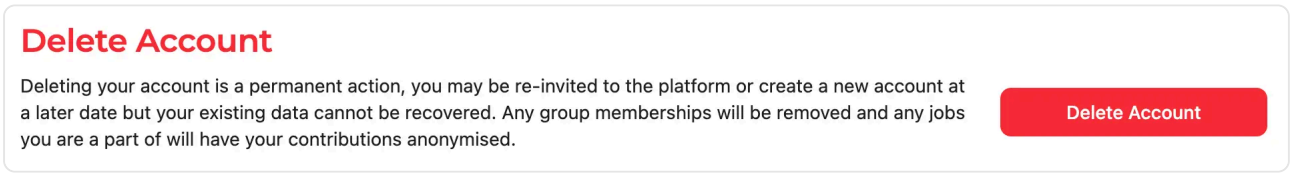
- Saving to Home Screen

Kātahi ka taea e koe te whakatuwhera i a *EDEN* pērā i ētahi atu taupānga i tō pūrere, hoki anō ki ō tautuhinga, ka whai ai i te rerenga mahi i runga ake nei hei whakahohe i ngā whakamōhiotanga.

Mukunga Kaute

Ka taea e koe te muku i tō kaute mai i ō tautuhinga kaute:

- https://eden.samconsulting.co.nz/profile#delete-account



He whakatau pūmau, e kore e taea te huri te muku i tō kaute. Ka tangohia mai i ā mātou pūnaha ō mōhiohio tautuhi whaiaro katoa (īmēra, tau waea, ingoa, me ērā atu) kei ō tautuhinga kaute.

I ngā mahi kua tautapahia ai koe, ka whakawhitia ō mōhiohio ki ērā o tētahi kaiwhakamahi tupurangi, ingoakore, e kore e taea te whakapā atu, ā, e kore rawa e taea te hono atu, te tautapa atu rānei ki a koe. E mahi ana mātou i tēnei hei whakarite kia taea ai e ngā mahi te haere tonu mō ngā kaiuru e toe ana, engari hei whakamana anō hoki i tō tika kia tangohia atu i te tūāpapa.

Tuhipoka: tērā tonu pea ka pōwhiritia anō koe ki te tūāpapa ā ngā rā e heke mai nei, tēnā koa, kei a koe tonu te tikanga ki te waiho/whakaae ki ēnei.