

Login

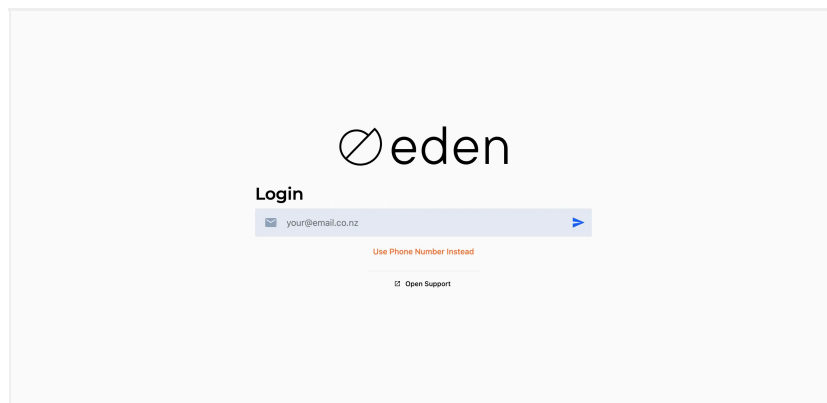
🕒 Est. 3 minute reading time

EDEN has several ways of logging in. Typically, you will receive a link from us to your email or phone number that you can follow and should automatically log you into your account without needing to enter an email/phone number and password. If this doesn't work, or you'd prefer not to use it, you can sign in at any stage using a regular email/phone here:

- <https://eden.samconsulting.co.nz/login>

Email Sign In

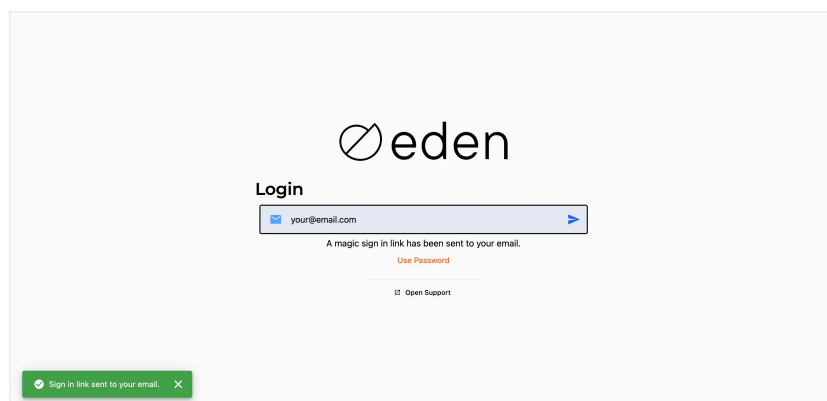
Email login is the default way of getting into the platform. Enter your email address into the field and press Enter on your keyboard or hit the submit button (:material-send:) to log in.



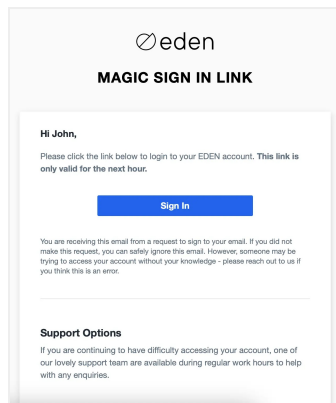
*The base *EDEN* login page.*

Magic Link Sign In

If you have it configured in your account settings, you can have the system email you a "magic" link to your email. When you enter your email address in the field above you will see message like this:



You should then immediately receive an email (please double check your spam folder) from sign-in@emails.samconsulting.co.nz that looks like this:



This is a no-reply email address, please don't request support from this email address. Instead, please email us about any issues on support@samconsulting.co.nz.

Password Input

A login form for eden. It features the eden logo at the top. Below the logo is the word "Login". There are two input fields: the first is for an email address, with "your@email.com" as a placeholder; the second is for a password, with "*****" as a placeholder and a toggle icon on the right. Below the password field is an orange "Submit" button with a right arrow. Under the button, there is a link "Forgotten Password? Use Phone Number Instead" and a link "Open Support" with a speech bubble icon.

If your account doesn't support [Magic Link Sign In](#), or you have disabled it in your account settings, you will be presented the basic password input. There are no strict requirements on what your password needs to be. If you need assistance picking a strong password, consider using a [website like this one](#) that will generate a strong one for you.

Forgotten Password

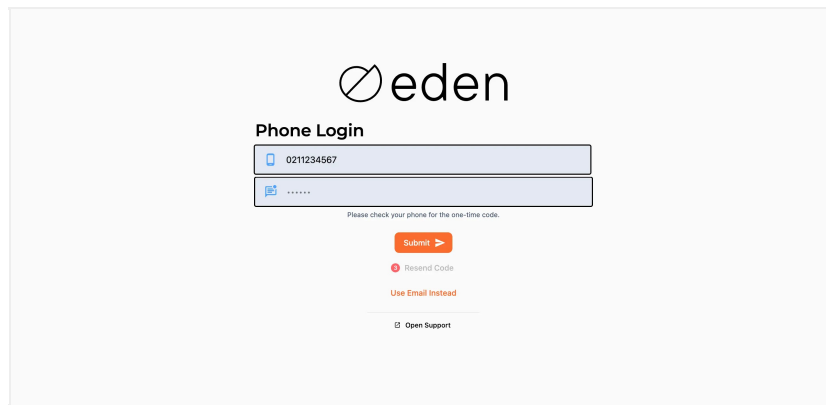
If you need to reset your password, please visit the forgotten password page:

- <https://eden.samconsulting.co.nz/login/forgotten-password>

If you are already signed in and wish to change your password, you can do so in your account settings - more details on how to do this can be [found here](#).

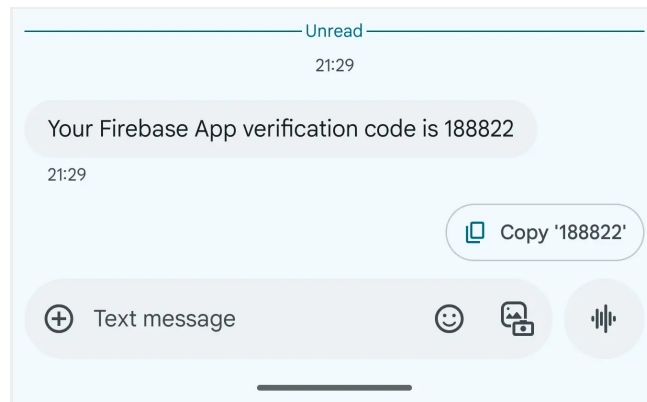
SMS Sign In

You can also attach a phone number to your account, any valid mobile number can receive a one time code. Enter your phone number:



The image shows a web form for logging in via phone number. At the top is the 'eden' logo, which consists of a circle with a diagonal line through it followed by the word 'eden'. Below the logo is the title 'Phone Login'. There are two input fields: the first is for a phone number, containing '0211234567', and the second is for a one-time code, containing '188822'. Below the code field is a small text prompt: 'Please check your phone for the one-time code.' Underneath this are three buttons: a red 'Submit' button with a right-pointing arrow, a red 'Resend Code' button with a circular arrow icon, and a red 'Use Email Instead' button. At the bottom is a link that says 'Open Support' with an external link icon.

You should immediately receive a code to your mobile phone number (your likely won't be 188822, this is just used as an example):



Enter this code into the bottom field and press Enter on your keyboard or hit the submit button (**Submit** :material-send:) to log in.

If this doesn't work, your account may not have a valid phone number attached to it, or you haven't elected to login via phone number.