

Login

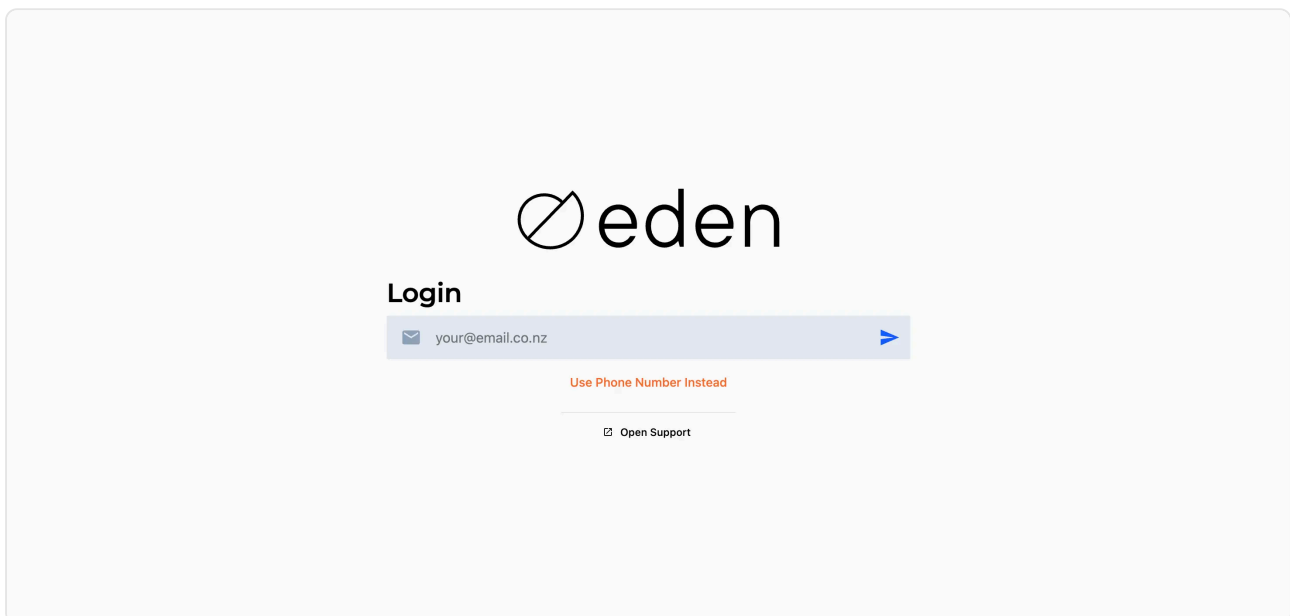
🕒 EST. 3 MINUTE READING TIME

EDEN has several ways of logging in. Typically, you will receive a link from us to your email or phone number that you can follow and should automatically log you into your account without needing to enter an email/phone number and password. If this doesn't work, or you'd prefer not to use it, you can sign in at any stage using a regular email/phone here:

- <https://eden.samconsulting.co.nz/login>

Email Sign In

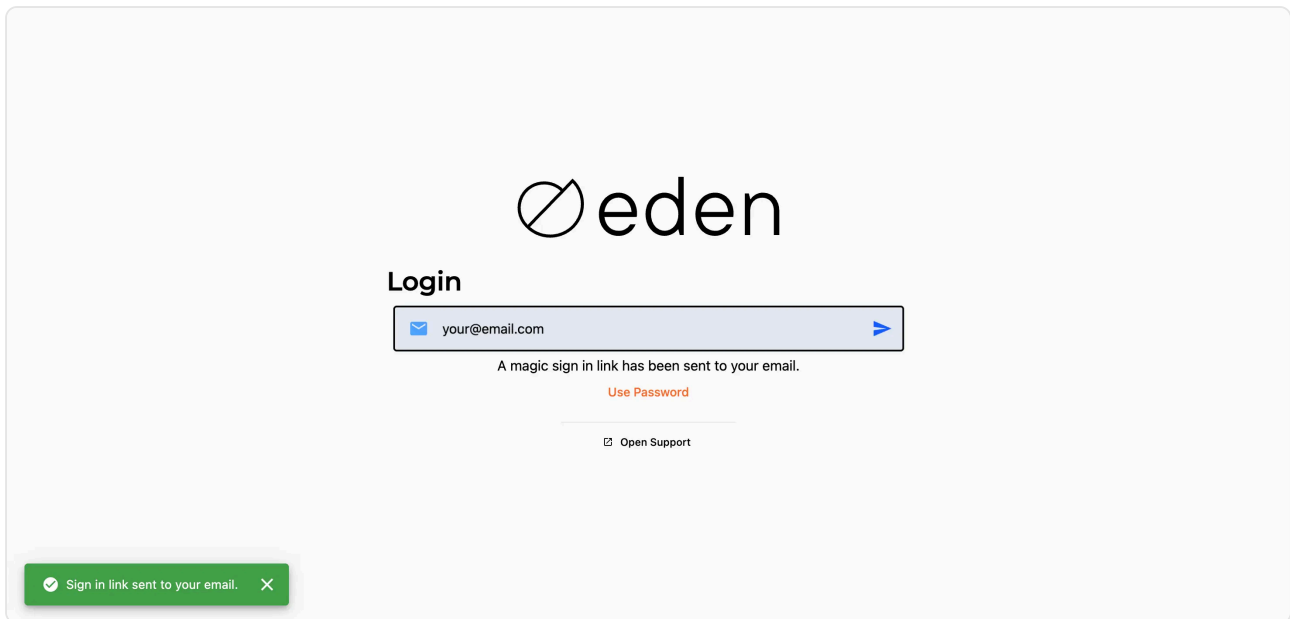
Email login is the default way of getting into the platform. Enter your email address into the field and press **Enter** on your keyboard or hit the submit button (➤) to log in.



*The base *EDEN* login page.*

Magic Link Sign In

If you have it configured in your account settings, you can have the system email you a "magic" link to your email. When you enter your email address in the field above you will see message like this:



The screenshot shows the eden login interface. At the top center is the eden logo, consisting of a circle with a diagonal slash followed by the word "eden". Below the logo is the heading "Login". Underneath is a text input field containing "your@email.com" with a blue arrow button on the right. Below the input field, a message states "A magic sign in link has been sent to your email." with a red link "Use Password" below it. Further down is a link "Open Support" with a small icon. In the bottom left corner, there is a green notification box with a checkmark icon, the text "Sign in link sent to your email.", and a close button (X).

You should then immediately receive an email (please double check your spam folder) from `sign-in@emails.samconsulting.co.nz` that looks like this:



MAGIC SIGN IN LINK

Hi John,

Please click the link below to login to your EDEN account. **This link is only valid for the next hour.**

[Sign In](#)

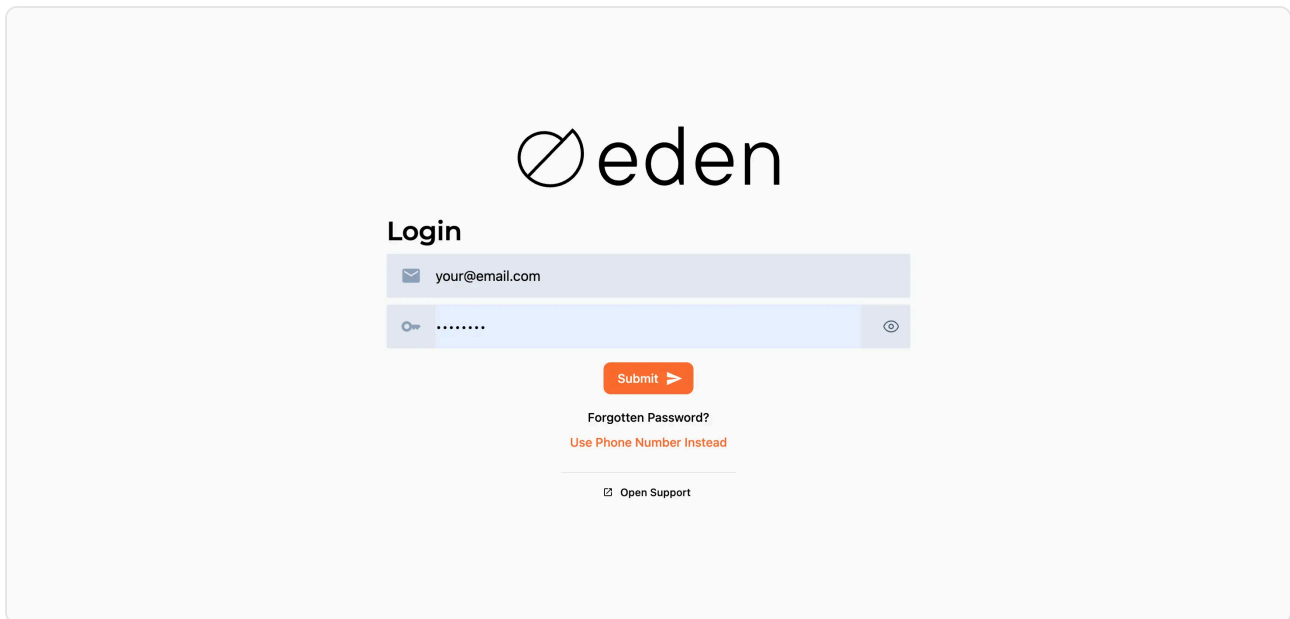
You are receiving this email from a request to sign to your email. If you did not make this request, you can safely ignore this email. However, someone may be trying to access your account without your knowledge - please reach out to us if you think this is an error.

Support Options

If you are continuing to have difficulty accessing your account, one of our lovely support team are available during regular work hours to help with any enquiries.

This is a no-reply email address, please don't request support from this email address. Instead, please email us about any issues on support@samconsulting.co.nz.

Password Input



eden

Login

your@email.com

.....

Submit >

[Forgotten Password?](#)

[Use Phone Number Instead](#)

[Open Support](#)

If your account doesn't support [Magic Link Sign In](#), or you have disabled it in your account settings, you will be presented the basic password input. There are no strict requirements on what your password needs to be. If you need assistance picking a strong password, consider using a [website like this one](#) that will generate a strong one for you.

Forgotten Password

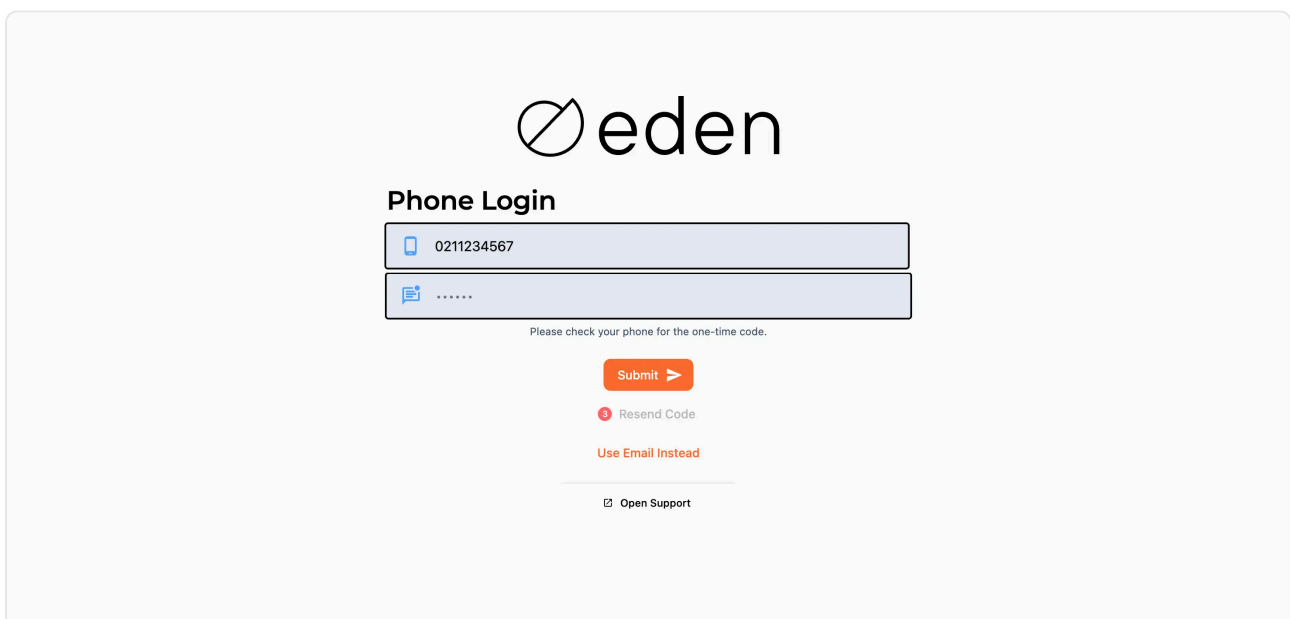
If you need to reset your password, please visit the forgotten password page:

- <https://eden.samconsulting.co.nz/login/forgotten-password>

If you are already signed in and wish to change your password, you can do so in your account settings - more details on how to do this can be [found here](#).

SMS Sign In

You can also attach a phone number to your account, any valid mobile number can receive a one-time code. Enter your phone number:



eden

Phone Login

0211234567

.....

Please check your phone for the one-time code.

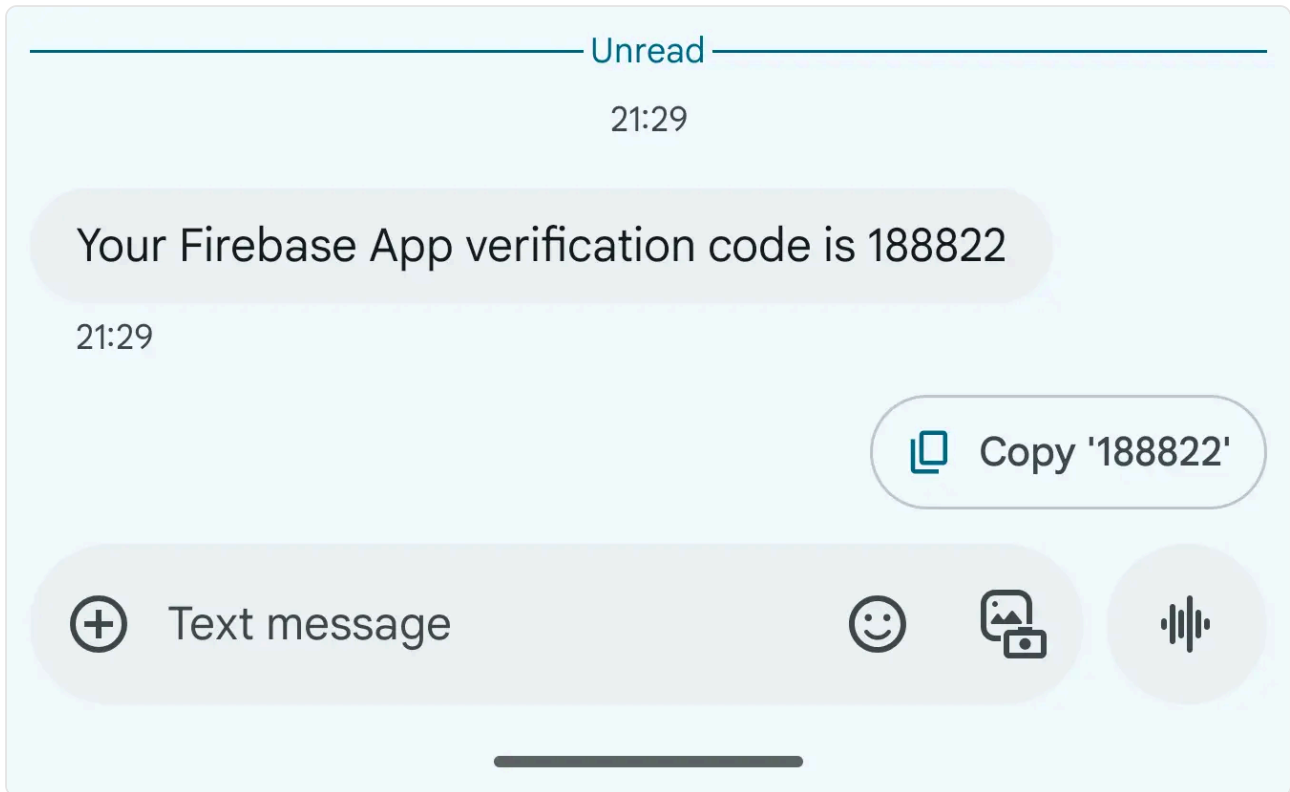
Submit >

[Resend Code](#)

[Use Email Instead](#)

[Open Support](#)

You should immediately receive a code to your mobile phone number (your likely won't be `188822`, this is just used as an example):



Enter this code into the bottom field and press `Enter` on your keyboard or hit the submit button (**Submit ►**) to log in.

If this doesn't work, your account may not have a valid phone number attached to it, or you haven't elected to login via phone number.